

About Us

We are a tech company in which our main goal is to help businesses prosper and to provide services such as Dedicated hosting, Colocation, Cloud hosting and Security. Coming from industries as varied as digital marketing, product development, health and safety, hospitality and leisure, each of our clients receives a bespoke, personalised approach that gets to the heart of their requirements, and provides a solution that exceeds expectations.



The Team

Our UK based experts are all Technical Engineers. We understand the frustrations of offshore call centres and useless helpdesks, and therefore, we don't provide either, instead opting for support services that can actually make a difference.

Our team are well trained experts in their fields, but more importantly, they are approachable, responsive, and always willing to go the extra mile, providing clients with the best possible service.





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Services



Dedicated Servers



Super-fast UK dedicated server hosting with 24×7 customer service. Premium infrastructure, support, and security for your data.



Cloud Hosting

Our cloud hosting is designed to get you online quickly within 30 minutes!



Colocation

Secure hosting in our UK data centre. We'll house and maintain your hardware in our state of the art facility.



Backups

Keep your mind at ease knowing your data is protected through our BackupPLUS solution.



Cybersecurity

Managing the risk of cyber threats, and preventing revenue loss and reputational damage.



In a data-hungry world where the provision and upkeep of secure servers, storage facilities and networks are the foundations of many businesses' success, we understand that data management and hosting are more than just a contractual agreement. That's why we've built our data centre to the highest industry standards, offering the very best in physical security and resilience.

From dedicated server hosting, agency hosting and cloud hosting to

colocation and magento hosting, we provide a vast range of solutions to meet your business objectives. Our key services are delivered from our ISO27001 certified data centre in Manchester, where access control, continuous monitoring and network protection ensure operations always run smoothly. Our specialised technical team are also on hand 24 hours a day, 7 days a week, 365 days of the year, to help with enquiries, offer advice and provide support when you need it the most.

Dedicated Servers



Super-fast UK dedicated server hosting with 24×7 customer service. Premium infrastructure, support, and security for your data. Our servers can be set up to run on both Windows and Linux based on personal preference or suitability for your server needs

Whether you choose our MAX, POWER or ENTERPRISE level set-up, you are provided with unlimited bandwidth, premium Dell and Intel servers, 10TB included traffic and lifetime hardware and labour replacement warranty as standard. Along with a 99.999% uptime guarantee and support from our technical team who are available 24x7x 365 days of the year,



Intro

Dell R230
INTEL XEON E3-1220 V5
3.00GHz Quad Core
16GB RAM
2 x 240GB SSD
RAID1
Management & Monitoring
Options
Backup Included
Managed Firewall

Brochure, WordPress, WooCommerce, Magento & More



Max

Dell R230
INTEL XEON E3-1220 V5
3.00GHz Quad Core
32GB RAM
2 x 480GB SSD
RAID1
Management & Monitoring
Options
Backup Included
Managed Firewall

WordPress, WooCommerce, Magento & More



Power

Dell R330
INTEL XEON E3-1240 V6
3.70GHz Quad Core
32GB RAM
2 x 480GB SSD
RAID1
Management & Monitoring
Options
Backup Included
Managed Firewall

Small-Medium Database Solutions



Enterprise

Dell R230

INTEL XEON E3-1220 V5
3.00GHz Quad Core
16GB RAM
2 x 240GB SSD
RAID1
Management & Monitoring
Options
Backup Included
Managed Firewall

Brochure, WordPress, WooCommerce, Magento & More



We confidently provide 99.999% uptime on our dedicated server hosting solution.



UK-Based Dedicated Servers

Located in Manchester, UK. We own our own data centre which gives us the flexibility to provide the ideal solution you need.



Maximum Performance

Optimised to achieve the best performance our dedicated servers are configurable & uses the latest components available.



99.999% Uptime Guarantee

Industry standard SLA of 99.99% uptime guarantee. In the rare occasion you have issues, we will compensate you.



Migration Included

We will handle the migration of your existing sites, if you need us to so you can concentrate on managing your business.



High Levels of Customer Service

Heavy investment in our helpdesk and support services ensure there's always a technical specialist at the other end of the phone.



A Bespoke & Personalised Service

Right from the start, we place you and your business's needs at the core of the service we provide you with.



Cloud Hosting



Superior cloud hosting solutions for all your needs. Our cloud hosting solution provides a flexible, secure and resilient cloud platform for your business.

All our packages come with transparent all-inclusive pricing, is based in resilient infrastructure and our support team is available 24×7.

Datacentreplus provides a virtual server solution that is fully scalable and flexible, ensuring that your customisation potential is pretty much limitless, so you get the freedom to install and configure any software you like. This gives you complete control over your virtual server, right down to the fine details.



Intro

2 x vCPU
2GB RAM
50GB SSD Storage
1TB Data Transfer
Managed Firewall
1 x Dedicated IP Address

WordPress, WooCommerce, Magento & More



Max

4 x vCPU
4GB RAM
100GB SSD Storage
1TB Data Transfer
Managed Firewall
1 x Dedicated IP Address

WordPress, WooCommerce, Magento & More



Power

6 x vCPU 6GB RAM 150GB SSD Storage 1TB Data Transfer Managed Firewall 1 x Dedicated IP Address

WordPress, WooCommerce, Magento & More



Enterprise

8 x vCPU 8GB RAM 200GB SSD Storage 1TB Data Transfer Managed Firewall 1 x Dedicated IP Address

WordPress, WooCommerce, Magento & More



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We offer 24x7x365 support that ensures in the event of an emergency we will be there to assist and support you.



Scalability



Fast Performance



Built-in Security

Our cloud platform is designed to host projects of any scale and size can scale easily with your business. Add more resources (such as storage and memory) as and when you require it. Whether you are hosting a simple website or running complex database applications, all of our Cloud Servers are powered by enterprise-standard solid state drives (SSDs).

Our hardware platform is located in our own ISO27001-certified data centre located in the UK and all our cloud packages come with a shared firewall as a minimum with dedicated hardware options also available.



Full Root Level Access



Choice Of OS & Control Panel



Dev Environments

We provide full root-level access to your virtual private server, giving you complete control. Available OSs include CentOS, Debian, Ubuntu & Microsoft Windows, along with a variety of control panels such as Plesk & WHM/cPanel. Spin up a development environment for your website or application; we'll handle the provisioning; letting you get more done.



Colocation





1u space in shared rack, use our switch. As standard, you get the following:

30 Minute Remote Hands 50 Mbps Bandwidth 0.5A Power 5TB Data Transfer

Call for the latest prices

This gives you complete control over your virtual server, right down to the fine details.

Here at Datacentreplus, we don't just offer to lease the colocation space, rack, caged suite or server room. Our colocation facilities offer so many more benefits that will give you peace of mind, knowing you've got the ideal solution for you.

You may have your own server equipment, but keeping it running and safe is another thing. Need assistance? Get in touch today.



2u space in shared rack, use our switch. As standard, you get the following:

30 Minute Remote Hands 50 Mbps Bandwidth 1A Power 5TB Data Transfer

Call for the latest prices



4u space in shared rack, use our switch. As standard, you get the following:

30 Minute Remote Hands 50 Mbps Bandwidth 2A Power 5TB Data Transfer

Call for the latest prices

Designed specifically for growing customers and agencies.

All our packages come with transparent all-inclusive pricing, is based in resilient infrastructure and our support team is available 24×7.

Datacentreplus provides a virtual server solution that is fully scalable and flexible, ensuring that you get the freedom to install and configure any software that would you like.



1/4 Rack (10U)

1/4 rack (dedicated or shared). As standard, you get the following:

2 Hours Remote Hands 50 Mbps Bandwidth 3A Power 5TB Data Transfer

Call for the latest prices



Half Rack (21U)

1/2 rack (dedicated or shared). As standard, you get the following:

2 Hours Remote Hands 100 Mbps Bandwidth Upto 16A Power 10TB Data Transfer

Call for the latest prices



Full rack (42u). As standard, you get the following:

2 Hours Remote Hands 100 Mbps Bandwidth Upto 32A Power 15TB Data Transfer

Call for the latest prices

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Our Manchester colocation centre has been built with high security in mind and is ISO27001 certified.



1GB Port

No Extra Cost



5TB Storage

Traffic Included



99.999% Uptime

Network Guarantee



24x7 Access

Colocation customers can be granted access to their equipment 24×7.



Migration Assistance

Our friendly expert engineers will be happy to assist you with your migration.



Generous Remote Hands

Unlike most of our competitors we are generous with our remote hands. We also don't charge extortionate prices for additional hours.



Our Data Centre



ISO27001 Certified

Our Data centre is ISO27001 certified so that you can rest assured that your data is protected to the highest standard.

The power is supplied by an on-site sub-station and routed through automatic generator/UPS transfer panels to ensure continuity. In the event of a mains power failure, customers are protected through our N+1 Riello high-capacity UPS (Uninterruptible Power) system. In the event of a long mains power outage, we have an on-site three-phase diesel generator that can be run for an indefinite period of time.

We are equipped with multiple smoke and heat sensors to provide early warning of any fire risks. The fire detection system is linked to our alarm system and is monitored 24 x7 through our own systems and via external monitoring.

We have 3 powerful Airedale coolers to keep the data hall at a consistent temperature all year round and to provide resiliency in the event of a unit failing. We also have extensive environmental monitoring in place to detect excessive humidity, moisture or water ingress at key points throughout the building.



Our Support

Our team are experts in their fields, but more importantly, they are approachable, responsive, and always willing to go the extra mile, providing clients with the best possible service. Whether it's offering guidance on the right RAM, necessary bandwidth or data transfer, assisting with server migration or supporting them through the tough times, we continuously prove our worth. We make things right, when it all goes wrong.







Security

Our facility is in a gated access-controlled site with anti-climb fencing and no visible signage to indicate that it is a data centre. The site is protected via 24-hour manned security and overnight guard dog presence.

Alarm

The intruder alarm system is police-linked and monitored 24×7 by an alarm receiving centre.

Access Control

We have extensive CCTV coverage with 30 days' storage – both internal and external – and the data hall can only be accessed by authorised personnel using electronic security fobs for auditing purposes.

Visitor Management

Site visits are strictly by appointment only and restricted to visitors areas only. Customer access is available only to pre-authorised individuals and upon presentation of suitable ID.

Connectivity

Resilience

Fully redundant connectivity is provided through dual independent networks, with automatic failover. We are carrier-neutral and have diverse points of entry.

Network Providers

We are partnered with: Metronet, Cogent, Level3, BT and Virgin Media. Most other providers are available through peering and point-to-point arrangements.

Network Hand-off

Copper or fibre.

Core Network

Our core networks use Cisco equipment and is managed by our own engineers.



www.datacentreplus.co.uk

Tel: 0161 464 6101

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Other Services



Cybersecurity

What is the Cyber Essentials scheme?

Cyber Essentials

A Government-backed and industry-supported scheme that helps businesses protect themselves against the growing threat of cyber attacks and provides a clear statement of the basic controls organisations should have in place to protect themselves.

Boundary firewalls and internet gateways

Firewalls and gateways provide a basic level of protection where a user connects to the Internet. Their role is to prevent those that are not permitted access to your network, stopping them from being able to gain control or visibility.

Secure configurations

Secure configuration refers to security measures that are implemented when building and installing computers and network devices in order to reduce unnecessary cyber vulnerabilities.

User access controls

User access controls are a group of administration practices that restricts access to the systems, to only those that require access, guaranteeing that users are who they say they are and that they have the appropriate access to company data.

Malware protection

Malware security is a robust antivirus software which protects your devices from things like viruses and scams like ransomware and malicious websites.

Patch management

Patch management is the process of distributing and applying updates to software. These patches are often necessary to correct errors such as bugs in the software.

To find out more about cybersecurity read our "Understanding Cybersecurity" brochure.

Certified by











For more information about these services or other services we provide please get in touch!



Backups

- 1 Bare-Metal Disaster Recovery Restore servers directly from diskbased backup. Unlike traditional backup software, there is NO need to first partition your drive and install the operating.
- 3 Small Backup Windows
 Only changed disk sectors
 are copied between backups.
 Incremental backups can now be
 completed in minutes.

5 Near Continuous Data Protection

During normal host operation, BackupPLUS keeps a journal of disk changes. Incremental backups know what sectors on the disk have changed before the backup operation even starts. This eliminates the need for file-by-file or block-by-block comparisons every backup.

7 End-to-end strong encryptionData is continuously encrypted while in storage and during network transmission using RSA keys. Decryption during a restore is only possible when the encryption key holder enters their correct pass phrase.

2 High Performance

Sector based backups increase throughput and reduce overhead. Servers can be fully operational with minimal performance impact during backups. Backups can usually be performed at any time, even on busy servers.

4 Open File Backups

BackupPLUS is a total solution including built-in support for backing up open files. No 3rd party software is required.

6 Compression

Incremental sector based backups ignore unused portions of the disk and copy only the disk sectors that have changed since the last backup. This when used with traditional compression, reduces backup storage by as much as 90% when compared to a traditional system wide, file-by-file backup.

8 Data Integrity

During backup and restore data is verified using MD5 checksums.

Trusted By

These are a selection of companies that we work with across the UK. To get a full list of companies that we work with in similar industries to yours please get in touch with us.



What They Have To Say

Here are a few of our 5 star reviews. To look at more of our reviews, video reviews and find out why we would be a great solution for your business visit our website. www.datacentreplus.co.uk.

"Datacentreplus recently took over the hosting of Forever Manchester's website. They were friendly, efficient, quick, great communicators, and professional."

Nick Massey - Forever Manchester





"Incredible company, efficient, professional and friendly Communication with them is instant! It would be very hard to persuade me to use anyone else and I look forward to rolling out more platforms with their support!"

Lisa Edge - GB Shared Limited

"Datacentreplus were ahead of the game. FireCask had a very specific requirement that most hosts could not accommodate which I was surprised about, but Datacentreplus not only offered most of those things, but worked with us to ensure the other features were there for us when we migrated."

Alex Moss - FireCask





"Datacentreplus is a fantastic provider who went that extra mile to find out about the way our business works. They then created a tailored solution which not only supports our current customer base but also allows us to plan for future expansion.

Mohammed Mashadi - Primo Dialler



The Benefits

99.999% Uptime

We guarantee 99.999% uptime on all of our hosting solutions to ensure your business is never without access to your server.

5 Star Rated

We have recieved many 5 star reviews from our customers so you can rest assured that you will recieve high quality customer service.

24x7x365 Support

We offer 24x7x365 support from our highly trained support team that ensures that we are there when you need us.

Migration Included

We will handle the migration of your existing sites, if you need us to so you can concentrate on managing your business.

Secure Data Centre

Our data centre was built with secuirty in mind and is is ISO27001 certified.

With hacks and data breaches the bane of the online world, security is imperative for continued success. When choosing a hosting provider, you should consider factors such as data centre security, physical location and the protective features the host provides.

Our servers are located in our ISO27001 certified data centre in Manchester, where access control, continuous monitoring and network protection ensure operations always run smoothly. Fully redundant connectivity is supplied through dual independent networks with automatic failover, and environmental monitoring detects excessive humidity, moisture or water ingress, allowing us to act quickly.

Geographical location can also boost your website's rankings, and therefore hosting UK-based domains on UK-based servers is very important. Being located in Manchester, we are also in a prime position for visits from you and your business, as well as from your clients in the North-West.

If you opt for one of our managed packages, then you have the added benefits of proactive server management, regular backups, patching and ongoing optimisation.

Server monitoring is also important and we continuously check your server's health, performance and security measures to ensure it works effectively.

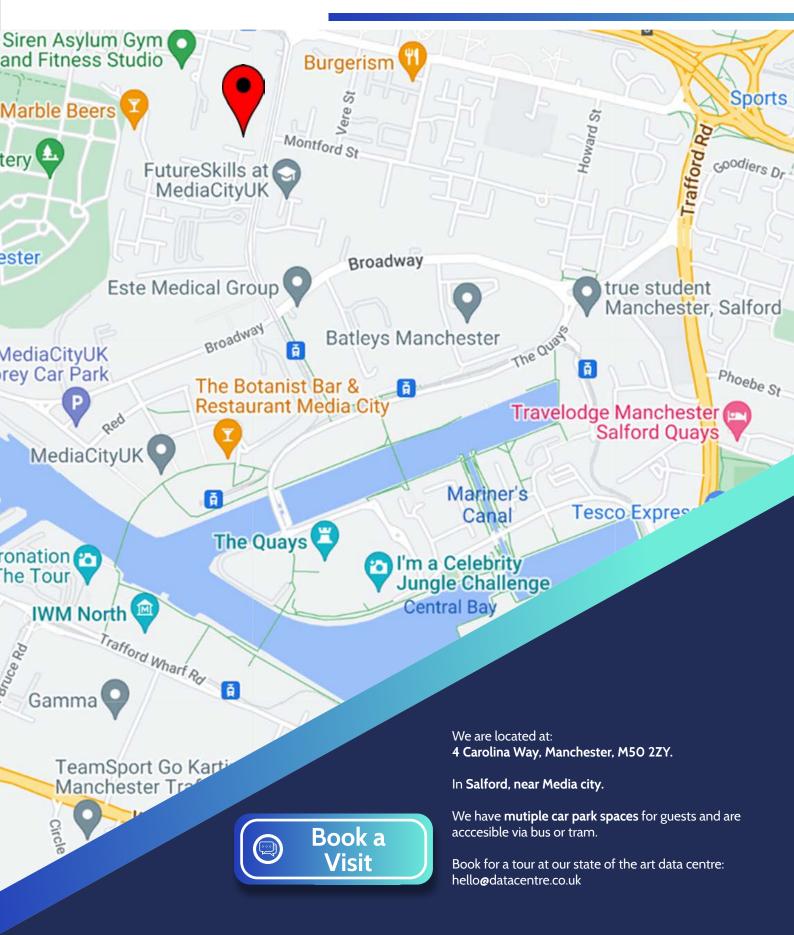
All of our servers are configurable and use state-of-the-art components to ensure optimised performance.

Our team are experts in their fields, but more importantly, they are approachable, responsive, and always willing to go the extra mile, providing clients with the best possible service. Whether it's offering guidance on the right RAM, necessary bandwidth or data transfer and assisting with server migration,

Get in touch today to see what benefits we can bring to your business.



Where to find us







Tel: 0161 464 6101 E-mail: hello@datacentreplus.co.uk



4 Carolina Way, Manchester M50 2ZY



www.datacentreplus.co.uk