



datacentreplus

# Cloud Hosting



## About Us

We provide our clients with fully-managed dedicated server hosting, colocation, cloud hosting and data backup services to the benefit of their business and their client relations. Coming from industries as varied as digital marketing, product development, health and safety, hospitality and leisure, each of our clients receives a bespoke, personalised approach that gets to the heart of their requirements, and provides a solution that exceeds expectations.



## Our Data Centre

We deliver our services from our own ISO27001 certified data centre in Manchester, which is secure, well-connected and regularly maintained. Our core networks use Cisco equipment that is managed by our own on-site engineers, who also, due to their expertise, provide technical support as and when necessary.

We understand the frustrations of offshore call centres and useless helpdesks, and therefore, we don't provide either, instead opting for support services that can actually make a difference. Even in the unlikely event of grid failures, our redundant power and connectivity systems will ensure you're always connected, allowing business to continue as usual.

## Our Team

Our team are experts in their fields, but more importantly, they are approachable, responsive, and always willing to go the extra mile, providing clients with the best possible service. Whether it's offering guidance on the right RAM, necessary bandwidth or data transfer, assisting with server migration or supporting them through the tough times, we continuously prove our worth. We make things right, when it all goes wrong.

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# Introduction to Cloud

Datacentreplus provides a cloud hosting solution that is fully scalable and flexible, ensuring that your customisation potential is pretty much limitless, so you get the freedom to install and configure any software you like. This gives you complete control over your hosting, right down to the fine details.

All our packages come with transparent all-inclusive pricing, is based in resilient infrastructure and our support team is available 24x7.

Whether you are running a single-site design start-up or managing an eCommerce enterprise, we can design a cloud-based solution for you.

## Our Packages

Intro CloudPlus	Max CloudPlus	Power CloudPlus	Enterprise CloudPlus
2 x vCPU 2GB RAM 50GB SSD Storage 1TB Data Transfer Managed Firewall 1 x Dedicated IP Address	4 x vCPU 4GB RAM 100GB SSD Storage 1TB Data Transfer Managed Firewall 1 x Dedicated IP Address	6 x vCPU 6GB RAM 150GB SSD Storage 1TB Data Transfer Managed Firewall 1 x Dedicated IP Address	8 x vCPU 8GB RAM 200GB SSD Storage 1TB Data Transfer Managed Firewall 1 x Dedicated IP Address
WordPress, WooCommerce, Magento & More	WordPress, WooCommerce, Magento & More	WordPress, WooCommerce, Magento & More	WordPress, WooCommerce, Magento & More

Our cloud hosting packages start at very affordable prices, our cloud hosting solution provides a flexible, secure and resilient cloud platform for your business. Whether you're looking to start a new project or simply looking to find a better hosting provider, get in touch and we'll work with you to find something that works.

Do you have a commercial or technical query? If you require a quote or need a little guidance our friendly team will be happy to discuss your requirements or answer any questions you may have.



## Why us?

We will handle the migration of your existing sites, if you need us to so you can concentrate on managing your business. With our data centre you will have peace of mind, our data centre is highly secure, with 24x7 security and advanced monitoring. Our engineers are based on-site to deal with problems immediately.

Our engineers are on hand 24x7x365 to help deal with any problems immediately so you can enjoy safer, faster and simpler hosting services than before. We offer the very best in physical security and resilience.

From dedicated server hosting, agency hosting and cloud hosting to colocation and magento hosting, we provide a vast range of solutions to meet your business objectives. Our key services are delivered from our ISO27001 certified data centre in Manchester, where access control, continuous monitoring and network protection ensure operations always run smoothly. Our specialised technical team are also on hand 24 hours a day, 7 days a week, 365 days of the year, to help with enquiries, offer advice and provide support when you need it the most. Datacentreplus works with our customers for

the best solution, our team is approachable, helpful, open and honest and we are happy to work with our customers all the way through the process giving the best advice possible so you have peace of mind with secure location & resiliency.

We offer high-performance hosting solutions from your local experts. Scalable cloud or dedicated servers, we have you covered, backed up by 24/7 support from real people. Businesses already trust us to look after their digital operations.

We provide high bandwidth and low contention so your websites and applications work faster without downtime. We have a 99.99% uptime and in the rare occasion you have issues, we will compensate you.



## Do I need Cloud Hosting?

### You should consider cloud hosting if:

- Your business is struggling with the constraints of shared hosting.
- You're expecting a substantial increase in website traffic within the next few weeks or months.
- You want efficiency and Cost Reduction with scalability.
- Unlimited Storage Capacity  
If you want automatic backups of your data.
- Even if an individual server goes down, there will not be any loss of information.
- Easy data recovery and security.
- High speed internet with automatic software updates. The idea of having full control over your server appeals to you, as does having root access and customer configurations.
- You want better privacy and performance.
- If you want to add or reduce resources like storage, bandwidth, RAM etc.



# The benefits of Cloud Hosting



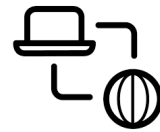
## Scalability

Our cloud platform is designed to host projects of any scale and size can scale easily with your business. Add more resources (such as storage and memory) as and when you require it.



## 99.999% Uptime Guaranteed

We know how important your cloud applications are so our service is designed to be super-resilient and secure through extensive pro-active monitoring by us.



## Full root level access

We provide full root-level access to your virtual private server, giving you complete control.



## Blazing fast Performance

Whether you are hosting a simple website or running complex database applications, all of our Cloud Servers are powered by enterprise-standard solid state drives (SSDs), which means your applications benefit from blazing fast performance.



## Affordability

Not quite ready for one of our more powerful dedicated servers? Or just want to prototype a cloud-based app without committing to a more expensive service? No problem, our cloud hosting packages start at very affordable prices.



## Built-in Security

Our hardware platform is located in our own ISO27001-certified data centre located in the UK and all our cloud packages come with a shared firewall as a minimum with dedicated hardware options also available.



## Dev Environments

Spin up a development environment for your website or application; we'll handle the provisioning; letting you get more done.



## Choice of OS & Control Panels

Available OSs include CentOS, Debian, Ubuntu & Microsoft Windows, along with a variety of control panels such as Plesk & WHM/cPanel.

# Extended benefits

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Our cloud services reduce costs, offering a scalable, reliable & agile IT infrastructure. According to a study by the International Data Group, 69% of businesses are already using cloud technology in one capacity or another and the companies that do invest in cloud have up to 53% faster revenue growth than their competitors. With cloud you can efficiently run your business and dramatically increase your overall profits.

If you are still hesitant about committing to our cloud-computing solutions here are the 12 advantages that cloud computing provides:

1. Cost Savings
2. Security
3. Flexibility
4. Mobility
5. Insight
6. Increased Collaboration
7. Quality Control
8. Disaster Recovery
9. Loss Prevention
10. Automatic Software Updates
11. Competitive Edge
12. Sustainability

We are here to help you get set up quickly and effortlessly, assisting you throughout the whole process. We're here to help with our first class customer service, get in touch and we'll work with you to find something that works.



# Extra Information

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## Reliability

Using a cloud server can help improve the uptime and general performance of your website. It can also help solve other smaller, but no less important issues like RAM and server load.

## Cost Saving

Cloud Hosting is a lot less expensive because you're entering something that is already there.

## Good Security

One of the great benefits of Cloud Hosting is that it ensures your website has a high level of security. Your data remains confidential among your private environment.

## Customer Service

When you work with Datacentreplus, we have our dedicated team who will help you resolve any issues.

## Data Backup

Anything can occur on the internet which is why you want to make sure that your data is secure and backed up regularly, you can access your server from anywhere in the world.

## Scalability

We are able, at Datacentreplus, to add increasing amounts of resources as and when your business needs it.

## Customise the server

You can add more resources as you grow or move to a dedicated server when the time is right.

## High Level of Control

You can enjoy a fantastic level of control when you choose cloud hosting, as you'll be able to root access and you'll be able to use scripts if you want to.

# What our customers say:



Our dedicated and managed Cloud solution provides highly available, resilient and fully scalable compute and storage resources for services such as software applications, websites and databases.

As a Cloud service offering, it removes the need for businesses to manage their own infrastructure such as software installation, updates, security and more.



Chris Ashcroft, Head of Technical Services



“My customer service expectations have always been exceeded when working with Datacentreplus. They are a company who truly care about their clients and are always willing to go the extra mile. I can't recommend them highly enough - you won't get a better service from any other data centre in the North West.”

Sandyx Systems



“We have a number of dedicated servers but our server with Datacentreplus is the highest speed. The support team are particularly knowledgeable and helpful. It's reassuring to know they are just a phone call away and I can rely on them in an emergency. Keep up the good work DCP.”

Marketing Signals



“DCP hosts our incredibly busy website and is on hand 24 hours a day to ensure downtime is a thing of the past - and it certainly was a thing in our past! Both their customer and support teams are quick repliers, and responders, and they have been a dream to work with thus far.. which is why I see a great partnership future for The Manc Group and Data Centre Plus!”

The Manc Group



“I currently have 4 servers with Datacentreplus and they are true to their word - pricing is better than anyone else and their support is really quick and very knowledgeable. It makes a real difference when the people you speak to know what they are talking about and have direct control over the servers.”

MJ Digital

# Looking to start up quickly? Want us to manage the migraine of a migration? Get in touch today!

Whether you're looking to start a new project or simply looking to find a better hosting provider, get in touch and we'll work with you to find something that works.

Having a problem? Need to raise a ticket? Or just need a bit of guidance? We have a trusted and highly experienced Support team waiting to help you resolve any issues quickly and efficiently. You'll find all the information you need here to contact us.

Call us on 0161 464 6101 or email us at [support@datacentreplus.co.uk](mailto:support@datacentreplus.co.uk)

Alternatively, if you're having problems with your current hosting provider or struggling don't hesitate to get in touch to see how we can help at [hello@datacentreplus.co.uk](mailto:hello@datacentreplus.co.uk)

Our opening hours are:  
Mon – Fri – 08:00 to 18:00

Technical Support is available 24x7  
[support@datacentreplus.co.uk](mailto:support@datacentreplus.co.uk)

For billing enquiries:  
[accounts@datacentreplus.co.uk](mailto:accounts@datacentreplus.co.uk)  
Our Accounts team will respond within 24 hours if you have a query with your billing.

## Certified by:



HM Government  
**G-Cloud  
Supplier**



# CONTACT US

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Get in touch with with our team to answer any of your questions about Cloud Hosting.




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