

Youth Hostel Association.

Customer Success Story



COMPANY: YOUTH HOSTEL ASSOCIATION | SECTOR: CHARITY: | SOLUTION: DEDICATED SERVER



Formed in 1930, the Youth Hostel Association (YHA) is a charitable organisation and member of Hostelling International, that helps to transform young lives through travel and real adventure, welcoming almost one million guests a year into accommodation.

With a 150-strong network of hostels, YHA aims to deliver memorable and meaningful experiences of adventure and discovery, supporting young people and families who face challenges and disadvantages in their lives.

The YHA believes in the power of travel and adventure. To connect people to each other, to nature and the outdoors to

culture and to heritage.

They provide inclusive adventures, in extraordinary buildings, in amazing places and have been ranked first globally for guest satisfaction.

The YHA are a leading social enterprise and a 90-year-old movement. A charity on a mission to enrich the lives of all, but especially young people, and improve physical health, mental wellbeing and life skills through the experiences they create.

They aim to enrich the lives of all, especially young people, by providing brilliant hostel stays and experiences that improve physical health, mental wellbeing and life skills

Their **vision**, to ensure everyone has access to the benefits of adventure, for the first time and a lifetime.

Technical Approach:

When YHA initially approached us they had a number of issues with their existing provider, the principal one being technical support. Being a **charitable organisation**, they were also keen to keep their costs down, without affecting **quality of service**.

As their requirements were not demanding in terms of **traffic and processing**, our technical team specified an appropriate dedicated server platform that would still have capacity to expand if traffic grew at an unexpected rate using the **latest Dell hardware and with ample SSD-based storage**.

Popular destinations



London

A metropolis of culture, history and amazing nightlife, London is an exciting balance of blending the old with the new. Sightseeing takes on a new role in this adventurous city, with hundreds of places to visit.

[Places to stay in London](#)



Proud Supporters:

Rachel Waters, Communications Manager at Datacentreplus says:

*“YHA is one of a number of **charitable organisations** that we host at Datacentreplus. They have some particular needs (for example, that extra bit of support) so we **always approach them as individuals** and take the time to understand their issues before proposing a technical solution. The YHA is such a well-known name and we are proud to be their hosting provider”.*



To find out more about the YHA you can learn more [here](#) or visit their website at <https://www.yha.org.uk/>



We love to share great success stories of our customers.

If you want to share your story, get in touch with us today.

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